



Agenda

Rider Experience and Operations Committee Meeting
Thursday, November 5, 2020
1:00 p.m. to 3:00 p.m.

****Virtual Meeting via Video and Telephone Conference****

Please note that due to the Governor's Safe Start, Stay Healthy order, this meeting is taking place virtually. To view the video stream: <https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=e64700efa740f5accc38da92dc726c9c0>. To hear the meeting audio, call 415-655-0002 or 206-207-1700, then enter access code: 146 095 1734 and pin code: #.

Paul Roberts, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

Pursuant to Motion No. M2020-23, the Rider Experience and Operations Committee will only accept public comment on items on today's agenda that have been submitted electronically via emailtheboard@soundtransit.org. Comments received up to one hour before the meeting will be provided to Board members electronically during the meeting. Comments received after that deadline will be provided to Board members after the meeting.

6. **Business items**

For Committee Final Action

- A. **Minutes:** October 1, 2020, Rider Experience and Operations Committee Meeting

For Recommendation to the Board

- B. **Motion No. M2020-66:** Authorizes the chief executive officer to execute an amendment to the commuter rail service agreement with BNSF Railway Company extending operation of Sounder north-line service by 10 years and adding two five-year options to extend in an amount not to exceed \$37,958,689 for a new total authorized amount not to exceed \$90,904,587.
- C. **Resolution No. R2020-18:** Adopting the 2021 Service Plan with major service changes for implementation in March and September of 2021.
- Presentation on 2021 service change outreach

7. **Reports to the Committee**

- Rider Experience Metrics Performance Reporting

COMMITTEE CHAIR

Paul Roberts
Everett Councilmember

VICE CHAIR

Joe McDermott
King County Council Vice Chair

BOARD MEMBERS

David Baker
Kenmore Mayor

Debora Juarez
Seattle Councilmember

Ed Prince
Renton Councilmember

Kim Roscoe
Fife Mayor

Nicola Smith
Lynnwood Mayor

Peter von Reichbauer
King County Councilmember

CHIEF EXECUTIVE OFFICER

Peter M. Rogoff

- Review of the proposed 2021 Enhancement & State of Good Repair budgets and Agency Administration budget
- Enhanced Digital Passenger Information

8. **Executive Session** (If needed)

9. **Other Business**

10. **Next meeting:**

Thursday, December 3, 2020

1:00 p.m. to 3:00 p.m.

Location to be determined

11. **Adjourn**